# GEORGE BENNETT Solutions Architect

EMAIL: fasthd97@gmail.com | MOBILE: 832-509-7211

LINKEDIN: linkedin.com/in/george-bennett-2a604157

PROFESSIONAL SUMMARY:

AWS Solutions Architect with expertise in designing secure, scalable cloud infrastructures. Skilled in troubleshooting complex issues, optimizing performance across AWS services, and applying Well-Architected principles to drive customer success through workshops and hands-on architecture design.

EXPERIENCE:

**AMAZON WEB SERVICES, Austin, TX — Solutions Architect**  September 2023 - Present

• Delivered 100+ customer engagements, architecting AWS solutions that improved performance, reduced costs, and accelerated business outcomes.

• Serve as Next Generation Developer Experience (NGDE) Technical Field Community ambassador, delivering expert guidance on Infrastructure as Code, CI/CD integration, and serverless application development.

• Created and led the "Q Activation Day" workshop (published on AWS Workshops platform), enabling customers to accelerate adoption of generative AI and cloud capabilities.

• Design cloud infrastructures that translate complex business requirements into robust architectures optimized for security, availability, and cost-efficiency.

**AMAZON WEB SERVICES, Portland, OR — Cloud Support Engineer**  January 2022 - September 2023

• Delivered technical support across multiple channels, successfully resolving 800+ customer cases spanning networking, compute, and security services.

• Provided advanced troubleshooting for CloudFormation, resolving 40+ support operations cases and contributing  to infrastructure automation reliability improvements.

• Replicated customer environments using AWS CLI, SDKs, and proof-of-concept builds to validate fixes and  accelerate issue resolution.

• Partnered with internal service teams as the voice of the customer, influencing product enhancements and driving improvements in service performance.

**SPECTRUM, Austin, TX — Network Operations Associate**  September 2021 - December 2021

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• Delivered frontline technical support by diagnosing and resolving customer network connectivity issues.

• Monitored call queues and applied workload management strategies to minimize customer wait times and maintain SLAs.

## EDUCATION:

• Bachelor of Science, Network Operations — Western Governor's University (August 2021)

• Associate of Science, Computer Science — San Jacinto Community College (May 2016)

## CERTIFICATIONS:

• AWS: Solutions Architect Associate, Developer Associate, SysOps Administrator Associate

• CompTIA: A+, Network+, Security+, Linux+, Project+

• Linux Professional Institute: LPIC-1

## TECHNICAL SKILLS:

• AWS Services: EC2, S3, VPC, Lambda, CloudFormation

• Infrastructure & Development: Infrastructure as Code, CI/CD, Serverless

• Architecture & Operations: Cloud Architecture Design, Technical Troubleshooting

• Systems & Networking: Linux Systems, Cisco IOS